



## ECS Product Alert

### WARNING

February 14, 2020

Dear Business Partner,

ECS Inc. has become aware of counterfeit ECS parts being sold through unauthorized sources. We have received an increased number of questions about product that was in fact counterfeit. Fortunately, many customers discovered this before the product was purchased but, in some cases, they became aware of the problem only after quality issues were discovered. Here is an example of counterfeit product with a reel label and product which has been sanded and remarked. Although this label and body marking appears legitimate it does not have our format and was offered through an unauthorized agent.



In order to assure you that are purchasing genuine ECS product orders should be placed with an authorized ECS distributor which are listed on our website <https://ecsxtal.com/contact-us/distributors>

Due to this problem ECS Inc. will no longer publish marking guides for our products on our website. If you have questions about verifying part marking contact ECS Inc.'s Engineering Department at [engineering@ecsxtal.com](mailto:engineering@ecsxtal.com)

Best regards,

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